From: Teresa DiFalco cta-associates@cogeco.ca

Subject: 14-855/AW

Date: March 10, 2016 at 9:20 AM

To: Allen Wynperle allen@wynperlelaw.ca, Sonja sonja@wynperlelaw.ca

Cc: Suzanne Young suzanne.young11@gmail.com, Cari-Ann Young young.cariann@gmail.com

## Dear Allen and Sonja,

I wanted to provide you with a few updates:

Cari-Ann (Suzanne's daughter) has had a very difficult time getting her manager to provide the information that you had requested. She hopes to have this information for you by next week.

In addition, I am providing an update to your letters addressed to Suzanne, dated January 13, 2016. I will address both letters in this email so that you are both kept in the loop.

Letter 1 (from Allen regarding part-time employment at McDonalds)

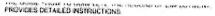
- Suzanne was in the process of looking for full-time employment to replace the Manpower position, but that pursuit was halted as a result of the November 26/12 injuries.
- Suzanne was a part-time employee at McDonalds at the time of November 26/12 incident and she was actively looking for full time employment.
- We believe that we have located a manager that Suzanne reported to when she was employed at McDonalds. I will have confirmation within the next day or so and will provide you with more information.
- With respect to Manpower, they had a complete turnover in management, but there may be one person that Suzanne had regular interactions with that may be able to assist in confirming her activity level while employed at Manpower. We will confirm this by Monday.

Letter 2 (from Sonja regarding Brenda Walters from McDonalds)

- We are surprised by Brenda Walters reply to you that she has no recollection of Suzanne, as Brenda was the person who signed Suzanne's ROE. Please see attached. It is also noteworthy to mention that the ROE indicates the reason for not returning to work was due to illness/injury. Suzanne was unable to return to her employment with McDonald's due to her injuries of November 26, 2012.
- Brenda worked at head office and did not have any interaction with Suzanne in person as Suzanne was employed in one the restaurants.
- As noted above in our reply to Allen's letter, we believe that we have located Suzanne's manager while she was employed at McDonald's and perhaps he can be of assistance. Once we confirm this, we will provide his contact information.

Kindest regards, Teresa for Suzanne





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